How will I know when the branches come back open?

Please visit kmymca.org for continued updates. In addition to our website, we will share updates via our Facebook pages, mobile app, and member emails as information becomes available.

Can I still be a member of the YMCA?

Yes, you can still be a member of the YMCA. In fact, maintaining your membership helps our community during this time of uncertainty. We know your membership is rooted in the relationships you have built at the Y. Help us create a history that demonstrates how we came together and served those families who needed us most. Naturally, we will put your membership on hold if you wish, but if you want to join us in service to others, please keep your membership active.

How would I put my membership on hold?

You can put your membership on hold at no charge during our facility closing. To do this, or to answer any other questions regarding your membership, please contact at 262-334-3405.

How do I cancel my membership?

We recognize this is a difficult time. If possible, we ask you to consider the work we do as a nonprofit organization. Your membership dues are the foundation of our work and will allow us to continue to serve so many in this challenging time. Keeping your membership active will allow us to continue to support our community and employees as much as possible. If financially you are unable to continue to pay your dues you have the option to put your membership on hold.
until they Y reopens. There is no cost to you to do this. To put your membership on hold please contact 262-334-3405.

Who do I contact about my membership?

While the branches are temporarily closed, please contact 262-334-3405.

How can I get a Credit Voucher?

Credit vouchers will be issued for all classes that were cancelled in our Winter 2 and Spring sessions. They will be available on your account prior to us reopening. Credit vouchers can be used online, in person or over the phone.

Are programs cancelled?

All non-licensed programs (exceptions are Full Day Child Care and Kids Day Out) are canceled effective March 16 until further notice. This includes Group Exercise, Alloy, Personal Training, Noon Hoops, Pickleball, Gymnastics, Youth Sports, Youth Enrichment, Children's Classes, Personal Training, Babysitting, 3K, 4K, all Swim Lessons and one on one instruction. A voucher will be issued for the last 6 weeks of the session. Please contact 262-334-3405 if you have any questions.

Why are your Child Care Centers and School Age programs remaining open?

With support and by recommendation of the State of Wisconsin Department of Children and Families, Department of Health Services, and the Department of Public Instruction and in consideration that Governor Evers has placed Child Care Centers on his exempt list, our Full Day Child Care Centers and School Age programs will remain open. We are aligning with our community partners to serve parents who are required to work, including health care workers, first responders, and “essential” employees protecting our community. These families need safe and reliable places for their children, and we are there for them. To arrange care for your children please contact Melissa Kescenovitz at mkescenovitz@kymca.org or 262-247-1042, thank you and stay safe.

How can I stay active during the Y’s closure?

We are offering a variety of fitness classes for members of all ages and fitness levels, including children! Click Here to access these online classes. We are also excited to provide a limited catalog of online classes from Y360, a new on-demand healthy living network on YouTube.

Follow our Facebook pages for fun family activities and ways to stay active!